



DUBAI  
WORLD TRADE CENTRE

## APPRECIATION.

8<sup>th</sup> July, 2008

I would like to take this moment, on behalf of Dubai world trade centre, Novotel and Ibis hotels, to convey our utmost satisfaction with the recently installed **TEMPTRAK** monitoring system in all our chillers in both properties. The professionalism displayed by Beutler and his service team and the system performance in general has been excellent.

We are now able to monitor the temperatures, of all the chillers and freezers in both properties by a click of the mouse. Records are now displayed in our computers and it's a 24 hrs system check, which gives us a round the clock monitoring.

I would like to express our total satisfaction to this system, in safe guarding our food quality at all times, and helping us in our **HACCP** system

Thank you

Timothy Kairu  
Complex Executive chef  
Novotel and Ibis  
Dubai world Trade centre

